



Complaint form

Date of complaint:

Data of receipt or invoice documenting sales:

The Customer data:

1. The name and surname of the Applicant:

2. Address:

3. E-mail address:

4. Phone number:

The Seller data:

Tectonic Architekci Marta Dyszkant

Alabastrowa street 33/1

62-081 Baranowo

NIP: 6572748501

RMA (return merchandise authorization) data:

1. Date of purchase:

2. Product name:

3. The purchase price:

4. Order number:

5. Definition of defect:

6. Complaints options – circle please: REPLACEMENT / REPAIR / RETURN / REDUCING PRICES *

Complaint will be dealt with within 14 working days from the date of delivery to the company.

How to attend complaints the Buyer will be informed by e-mail or by registered letter.

7. Bank account number that is to be refunded:



I agree to the above Terms and Conditions

The Customer signature

The Seller signature

Decision about the complaint

Description of the state of the goods at the time of the adoption of the complaint

In connection with complaint, I recognize its validity in the following areas / do not recognize its validity because of the following reason

and I suggest

Date

Signature of the Seller
